



ROCKY MOUNTAIN BANK & TRUST

Building • Community • Together

Member FDIC

Dear Valued Customer,

At Rocky Mountain Bank & Trust the health and safety of our customers, our team and our communities is of the utmost importance to us. We are actively working to avoid any potential disruptions to your banking lifestyle. We understand the confusion and uncertainty you may be experiencing in regards to the coronavirus (COVID-19) and are committed to being present to address all your banking needs as the situation continues to unfold.

If you do not currently utilize our E-Banking services, now is a great time to enroll.

Our E-Banking services allow immediate 24/7 access to your accounts through online banking and our mobile app as long as you are connected to the internet. To enroll in online banking, visit www.RMBT.com. To download the Rocky Mountain Bank & Trust mobile app, visit the app store on your device and search for 'Rocky Mobile'. These services are available to you to address both personal and business needs. You will be able to check your current balance, transfer funds between accounts and make deposits all from your mobile device.

Having these tools available and ready for use at any time will make managing your money easier and more convenient. If you need assistance, please contact us at (866)-865-0628.

In the case that you do need to visit one of our locations, please be assured that our team is taking extra precautions to support the health and well-being of our customers, our team and our communities. Our preventive measures include frequently cleaning surfaces in our lobbies, as well as reinforcing the practice of healthy and sanitary habits. We are temporarily restricting lobby access to appointments only; while all other banking products offerings are unchanged.

We are taking this virus seriously as we know each of you are as well, by following guidelines from health authorities and agencies such as the Center of Disease Control.

Please feel free to reach out to your local branch with any questions you may have, and know we're here to help.

Sincerely,

Tom Havens
President